## **Council Delivery Plan 2020-23 Monitoring Report**

Key:

Corporate priority is on track

There are some concerns about this corporate priority

Significant concerns



## Theme: A great place to LIVE

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
				Deal with pre-application queries and planning applications for new residential development expeditiously	31-Mar-2023			The Planning Development Management Service is continuing to process applications as efficiently as possible. The Covid pandemic has created a back log which are now addressing. In	
				Explore new sources of supply and a long-term pipeline of housing sites to 2040 through the new Local Plan (see below).		addit appli arou mon expe	addition, the number of planning applications is high with an increase of around 23.5 to 29% seen in the first six months of 2020/21. As you would expect this is reflected in incomes which		
Increased	Maintain our Five-	Martin	Cllr	Proactive Work with developers to unlock 'stuck sites'	31-Mar-2023			is also high.  Significant progress has been made on the production of a Local Plan. This document sets out a portfolio of housing and employment sites for the next twenty years. Consultation on the Preferred Options draft of the plan took place between 31st January and 12 March 2021. Over 1200 comments were received which will help to inform the Publication version of the Local Plan, which will be consulted on in early 2022. A further 44 sites were submitted as part of the Preferred Options consultation and a further consultation on these additional sites took place between 2nd August and 13th September 2021. A number of additional	
Housing Supply	Year Housing Land Supply	Grainger	Musgrave	Provide appropriate Planning support to deliver the Councils Housing Development Programme and HRA new-build projects	31-Mar-2023				

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								evidence base documents have also been consulted on as a separate exercise. They related to the approach to Greenbelt, CIL and Local Plan Viability, Greenspace Audit and Indoor/Outdoor Sports.  Technical work is now progressing with further consultation programmed for summer 2022.	
Increased Housing Supply	Maximise the number of available homes through delivering the Empty Homes programme.	Sarah Thompson	Cllr Crane	Deliver the Empty Homes Programme	31-Mar-2022			By end December 2021 there were 353 homes that had been empty and unfurnished for more than 6 months, compared 411 12 months ago. During the first three quarters of 2021/22, 73 homes that have been empty for 6 months+ have been brought back into use back in use (or demolished) following interventions from the Council. This includes 36 homes brought back into use (or demolished) that have been empty over 2 years. Most often these successes have been the result of letters offering assistance, advice letters supporting VAT reductions, follow up calls and nudge behaviour towards taking responsibility and decisions about the property's future. The Council's empty homes grant programme, which turns empty homes into homes for households at risk of homelessness/ rough sleeping, also continues to contribute to this figure. Whichever form the Council's intervention takes, in most cases homes became re-occupied after a change in ownership.  We continue to work with Homes England to complete the Empty Homes Acquisition programme. Seven properties purchased have now been let as affordable housing and another three are expected to be complete and let by the end of Q4.	

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				Agree the most appropriate delivery models for the HDP	31-Dec-2020	1-Apr-2021		A new Affordable Housing Strategy for 2021 onwards has been approved by the Executive. This sets out the delivery priorities for the HDP.	
Increased Housing Supply	Implement a Selby District Council Housing Development Programme	Sarah Thompson	Cllr Musgrave	Create HDP Programme Board, agree priority sites within Phase 2 and the Development Programme.	31-March- 2023			HDP Board created and meetings taking place. Due to other Covid related work, phase 2 Planning reports (flood risk) had been delayed. The information needed to complete this work has now been provided. Further responses from the EA delayed progress of this to Planning Committee in August. This will now go to the Planning Committee in March. On 1st April the Executive approved a new Affordable Housing Policy and a revised Policy on the use of Section 106 funding to purchase and build affordable housing, this will enable the HDP to be accelerated. Negotiations to purchase 22 S106 properties are ongoing.	
Improve our	Deliver the housing improvement			Deliver the HRA improvement Plan.	31-Mar- 2022			The Housing Repairs Service is continuing to refurbish VOID properties and carry out all repairs and performance in these areas remains on target.  Substantial progress has been made with Covid backlog work. Reducing this by 86%  2 additional trades staff have been recruited to work on the backlog of jobs.	
housing stock	programme element of the HRA Business Plan 2019-2025.	Phil Hiscott	Cllr Crane	Deliver the HRA Business Plan 3 Year Capital Investment Programme (agreed Dec 2019).	31-March- 2023			Increased lead times on numerous materials (kitchens, plaster, timber, door slabs etc.,) coupled with increasing numbers of customers refusing works due to self-isolation, shielding and simply not wanting people in their homes continues to severely hamper programme delivery.  In addition, we have seen further requests for price increases due to increased material and labour costs.	

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								A programme of 548 properties have been issued to the contractor for survey or work. Orders are being issued as the surveys are returned. This included the properties we were unable to access in 2020 due to tenants refusing access, the 2021 programme and some properties programmed for 2022.	
Market Town Regeneration	Develop and implement Town Action Plans and partnerships for Selby, Tadcaster and Sherburn-in-Elmet	Julian Rudd	Cllr Buckle	Complete Town Centre Action Plans for Selby & Sherburn	30-Sep-2020			Revitalising Towns Initiative Officers have identified potential schemes and highlighted their relevance to wider Council initiatives and policies. The priority projects included within the Town Centres Revitalisation Programme were approved by Executive in September 2021. The scope of the work has been broadened to include Sherburn Legacy Projects. Detailed project plans are being developed to ensure projects are completed (or at least in contract or under construction) by March 2023.  Selby District Places and Movement Study A report summarising the consultation, and proposed way forward was approved at the September Executive. The report also acknowledged the current work being undertaken by the Local Plan Team in Tadcaster, which includes place and movement type proposals. We still intend to take forward proposals through a future Levelling Up Fund bid, should the timings align. SDC has allocated £2m as a match for a bid of up to £20m to implement projects coming out of this P&M study. The	
				Develop partnership groups for implementing Selby, Sherburn and Tadcaster Town Centre Action Plans.	31-Dec-2020			Phase 1 Report is being finalised with consultants WSP and partners NYCC before work starts on Phase 2, to refine proposals and agree priority projects.	

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				Complete Town Centre Action Plan for Tadcaster	31-Mar-2021			Selby Station Gateway Transforming Cities Fund (TCF)	
				Implement the Opening Town Centres Safely plan.	31-Mar-2021			The Outline Business Case (OBC) was submitted to WYCA at the end of April	
				Implement key projects from Town Action Plans for Selby, Sherburn and Tadcaster including:	31-Mar-2023			and WYCA requested further work to be done to show how the TCF contribution can be fully spent by March 2023. This work has now been completed and it was submitted in October 2021.	
				Complete Places and Movement study of Selby, Sherburn and Tadcaster – joint with NYCC (plus LEP funds).	31-Dec-2022			Final approval for the OBC is now expected in February 2022, and recommendations on how to proceed to the Full Business Case will be identified. Submission of the FBC is expected in	
				Deliver the Selby town centre High St Heritage Action Zone programme.	31-Mar-2023			June/July 2022 (following its approval by the Executive). Strong progress has been achieved with	
				Deliver Transforming Cities Fund programme to transform the Selby station area.	31-Mar-2023 Note extension to completion date approved by DfT. New completion date March 2024			land acquisition, including purchase of the Selby Business centre in December 2022.  The planning application for TCF is now submitted and is being considered.  Officers are in continuous dialogue with WYCA over delivery timescales and Members will be informed as further information becomes available. The	

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								Council has identified sufficient funding to ensure that the Station Gateway scheme will be fully delivered, including the Station Plaza, by March 2024. In addition, DfT have verbally confirmed that spend of TCF can extend to March 2024.	
								Selby Town Centre High Street Heritage Action Zone	
								The HSHAZ is a national grant programme by Historic England to invest in Selby town centre through community engagement and building regeneration projects. This includes the creation of new planning guidance which explores the details of Selby's heritage character and features and offer guidance on how to maintain and enhance them. It is under draft internal review and was written by Donald Insalls architects.	
								A number of premises have taken up the property improvement grant initiative and will start to show heritage renovation in coming quarters.	
								The quarter has included cultural and community activity including 'Selby Stories' - oral histories and reminiscences of local people.	
								Song-writing workshops and a new iteration of the Minecraft project including in person workshops.	
								'Selby Faces' researching famous and well-known Selby people with portraits developed and displayed in the Abbey. National Heritage Open Days local activity including a 'Streets For All' audit approach	

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	Theme: A g	reat pla	ice to EN	IJOY					
				Establish local arrangements that support residents in addressing financial difficulty.	31-Dec- 2020	31-Mar- 2021		Full Council approved the establishment of a £2M Community Legacy Fund with Two Ridings Community Foundation to	
				Collaborate with community representatives and funders to establish the community engagement and funding process post covid-19	30-Jun- 2021	01-Nov- 2021		support local community organisations to access District funding, protected to the area in perpetuity. The Fund was launched on 1 <sup>st</sup> November 2021. Selby health Matters Partnership have established a new action plan for 2021-	
Community	Develop a resilient community	Angela Crossland	Cllr Buckle	Collaborate with local authority, health, and voluntary sectors to establish a development pathway for a strong and resilient VCS sector to support community emergency response and long-term recovery of communities from Covid-19.	30-Sep- 2021			2023 which includes developing a leadership programme to support VCSE and health leaders to provide joined up services. Programme design will be developed. Interim local place leader networks established by Community First Yorkshire. Selby District AVS has joined the Equalities and Advice networks to further strengthen connections between VCSE providers. Revised due date 31 Mar 2022.	
Environment - Low Carbon	Implement the recommendations of the Low Carbon Working Group (LCWG)	Dave Caulfield	Cllr Musgrave	Develop a Low Carbon Action Plan considering the recommendations of the Low Carbon Working Group.	31-Dec- 2020			The Policy Review Committee LCWG attended a prioritisation and planning workshop with officers on 9 December. Low Carbon Officer has developed a Low Carbon Strategy which was approved by Executive on 7th October and was due to go to full Council in December. Due to cancellation of the meeting it will now be considered by Council in February. Progress is being made with a number of low carbon projects – baseline emissions study for 2018-2019 has been completed by APSE, further data gathering will be completed to calculate carbon footprint for 2019-2020 and 2020-2021; tree planting plans are progressing with collaboration with the White Rose Forest (WRF); there are now pages on the website for climate work under Resident > Sustainability; further	

							EV chargers are proposed; and methods for reducing emissions in our built environment and vehicle use are being investigated.  An LGR officer workstream on climate change has commenced to develop proposals for the new Council – first workshop scheduled for January 2022.	
Environment – Green Space	Work with local partners to maintain and enhance local parks, play areas and open spaces.	Keith Cadman	Cllr Grogan	Deliver capital investment of £100k p.a. to improve quality and accessibility of Council play areas – improving two play areas per year for the years 2020-21; 2021-22; 2022-23.	31-Mar- 2023		Works to Grange Road are at interim completion stage and the play area reopened in December. The final pieces of trim trail equipment will be fitted in early 2022. Tenders were opened on 14th January for improvements to a further 4 sites. Evaluation is due for completion by the middle of February with contract award to follow shortly after including agreement of a programme of works.	

## Theme: A great place to GROW

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
				Develop Preferred Options and consult stakeholders.	28-Feb- 2021	31-Mar-2021		Significant progress has been made on the production of a Local Plan.	
				Develop Submission Draft and consult stakeholders	28-Feb- 2022			This document sets out a portfolio of housing and employment sites	
	Deliver the Local		Cllr Musgrave	Draft Local Plan Submitted for Examination by the Planning Inspectorate	30-Jun- 2022			for the next twenty years.  Consultation on the Preferred  Options draft of the plan took place between 31st January and 12	:
Local Plan	Plan by 2023			Create the evidence base – including an Infrastructure Delivery Plan for the Selby district.	31-Mar- 2023			March 2021. Over 1200 comments were received which will help to inform the Publication version of the Local Plan, which will be	
				Local Plan adopted	31-Mar- 2023			consulted on in early 2022. A further 44 sites were submitted as part of the Preferred Options consultation and a further consultation on these additional	

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								sites took place between 2nd August and 13th September 2021. A number of additional evidence base documents have also been consulted on as a separate exercise. They related to the approach to Greenbelt, CIL and Local Plan Viability, Greenspace Audit and Indoor/Outdoor Sports. Technical work is now progressing with further consultation programmed for summer 2022.		
	Continued delivery of the			Work plan reviewed for the 'Selby District Visitor Economy Strategy 2018-22 – and beyond' with emphasis on sectoral support and development needs in response to C-19:	30-Sep- 2020	11-Jul-2021		Heart of Yorkshire website and branding now launched with local VE businesses. Reached over 11,000 visits on the site. 'Get to Know Yor Heart' resident weekend delivered in three towns		
Visitor Economy	'Selby District Visitor Economy Strategy 2018-22	Angela Crossland		Deliver short-term outputs – emphasis on local people & stay-cationing	31-Mar- 2021	31-Dec-2021		on 16/17 Oct. Campaign reached over 70,000 people through social media channels and promoted on 10 buses across district. Engagement and planning with national/international trade slowed due to Covid recovery. Continue to		
	– and beyond'.			Deliver medium term outputs – broadening emphasis to national trade	31-Dec- 2021					
				Longer term outputs – developing emphasis to include international travellers	31-Mar- 2023			access national/international through Welcome to Yorkshire.		
Visitor Economy	Develop and implement the Selby District	Angela	Cllr Grogan	Selby District Cultural Development Framework completed (including evidence base & consultation with stakeholders, as agreed with funders)	31-Dec- 2020	31-Jul-2021		Announced as one of Arts Council England's National Priority Places. Announced as one of Arts Council England's National Priority Places. One of 5 in Yorkshire and Humber.  Cultural Development Framework		
,	Cultural Development Framework.	ral Crossland Crossland	Crossland I I t		Implement immediate short- term outputs from the framework; develop key projects in line with covid-19 response and external	30-Apr- 2022			signed off in July 2021 and delivery commenced. Selby Stories commenced in line with Heritage Action Zone. Artist in residence appointed to Selby Abbey to	

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				investment e.g. Barlby Road Corridor project; extending festivals/events offer;				complete this work. Artist in residence appointed to TCF station development.	
				Deliver a sustainable and targeted programme of support to SME businesses – to support the post-Covid recovery	31-Mar- 2023			SDC have been fully involved with the LEP in the development and shaping of the Covid-19 Economic Recovery Plan. This Plan is constantly reviewed to reflect emerging economic challenges and central government responses to the Covid impact and now reflects actions supported by the budget announcements as well as ongoing Covid business support packages, the latest being for the hospitality sector. The Council's key economic	
Enterprise & Growth	Deliver the Selby District Economic Development Framework 2022and beyond	Julian Rudd	Clir Buckle	Develop and agree with the owners of each key strategic site identified in the EDF Framework (e.g. S2, Eggborough, Kellingley) a programme of short, medium term deliverable actions to bring the site forward in line with EDF	31-Mar- 2023			priorities and projects have been put forward for inclusion in the LGR workstream 'Economic Strategy', which will guide the early years of the new authority.  SDC provided support with an initial emphasis on reopening the high streets safely, which was very successful, all 3 towns in the district showing a better than	
								average post-lockdown performance. Post-Covid there are challenges particularly in recruitment, property shortage, supply chain issues and rising costs, particularly fuel, but the outlook is positive and there are significant growth opportunities. In summary, SDC has continued to provide support on an increasingly in-person basis:	
								<ul> <li>Business support to SME's;</li> <li>Grant funding for innovation &amp; start-ups;</li> <li>Consultancy support funding;</li> <li>SDC has planned and is delivering</li> </ul>	

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								a series of workshops to help businesses grow/deal with changing legislation and economic challenges.  • Planned 2nd Selby District Business Awards;  • Planned Circular economy forum;  • Re-Established two successful forums/networking groups post-lockdown – now held once again in person;  • Planned and delivered the first 2 Employment and Skills Fora and the 3rd s planned – held bimonthly;  • Worked closely with NYBEP (North Yorkshire Business & Education Partnership) working with schools forming a relationship between schools and businesses.  • Worked with YNYLEPP, employers, apprenticeship providers and the Apprenticeships Hubs. The new Economic Development Manager has now been in place almost 6 months and is planning the team's priorities for the remainder of the lifetime of this Council, working with the Executive. During Q3 the outlook for strategic development sites has continued to remain positive with significant progress being made on most of them and whilst developers would prefer a tenant before building starts, they are broadly prepared to commence construction even without a tenant in mind meaning that progress continues to accelerate on most sites. This is the result of market shift and significant demand for industrial and storage space in the	

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								region. SDC has worked with developers to facilitate this and to encourage the type of development that would fit with our own Economic Development Strategy, the YNY Plan for Growth and the emerging Economic Strategy for the new authority.	

## Theme: A great place with a Council delivering GREAT VALUE

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
Digital Customers		Stuart	Cllr Lunn	Lunn  Complete implementation of phases 1 – 3 of Digital Customers – Northgate  2	31-Dec- 2020	31-Mar-2021		Digital Workforce  All main elements of the programme now delivered (O365, new devices, MyView).  Access to partner organisations in place to support collaboration.  Additional training for staff delivered and improved security – including biometrics – in place.  Upgrade to member devices and new tablets for Trades scheduled Q4. Mobile phone replacement of older devices also Q4.  Digital Customers  CivicaPay now implemented – enhancing the number of council services that can be paid for online.  Implementation of Citizens Access Revenues completed – offering additional functionality	I
		Robinson			31-Dec- 2021				

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
				Complete full implementation of Civica CX digital platform for housing and asset management.	30-Sept- 2022			for Revs and Benefits customers  - including the ability to submit evidence via smart phone and check whether benefits paid online.  Civica Cx Housing System  • Upgrade to live system (bug fixes plus improvements in automating lettings) completed.  • Project plan in place for phase 2  - expect to complete Sept 2022.  • Upgrade to test system completed.  • Tenants Portal expected to go live in Q4. Campaigns and feedback modules by end Q4/early Q1  • 2 <sup>nd</sup> round of workshops for the Cx Contractor (asset module) completed.	
Digital Customers	Transform customer contact services and achieve channel shift	Stuart Robinson	Cllr Buckle	Set up Contact Centre at Civic Centre and provide appointment-based face to face customer services.	01-Nov-22			Civic Centre reception is now fully open. Customer Services are now open for appointment-based services for those customers unable to access services by other means.  Work to improve private meeting space is under consideration.  However, LGR customer services and locality workstreams are currently working up proposals for delivering face to face and other customer contact in the new council. It is sensible to await a direction of travel on that work before committing to any significant changes to our current provision.	
Quality Workforce	Deliver People Plan to support and develop staff through major	Stuart Robinson	Cllr Lunn	Deliver People Plan, including new HR and OD service delivery arrangements; Leadership and Management	31-Mar- 2022			Dec staff briefing session attended by 184 employees (74%)     Management development	

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	change			Development Programme; enhanced approach to staff engagement and wellbeing; development of staff core skills				programme completed – positive feedback.  • Leadership development modules commenced – including coaching.  • Staff engagement programme continued with second staff survey at end Oct - followed by focus group and feedback to staff.  • Manager Forum held in December.  • Push to complete PDRs launched – aim to finalise Training Plan in Q4.	
Effective use of Assets	Develop and implement the Asset Strategy 2020-30.	Phil Hiscott	Cllr Lunn	Develop Asset Strategy 2020- 30 and high-level Action Plan – focus on our assets	30-Sep- 2022			The Property Service staff review has commenced, which will provide capacity to progress this work. The disposal part of the Portholme Road site to Aldi has completed. The lease and sale to L & G and the new licence for the Police is also now complete. Work continues with the winning bidder to finalise the disposal of the old Council depot at Barlby Road. Marketing has commenced for Edgerton Lodge.	
Value for Money	Deliver robust arrangements to ensure financial plans are delivered, costs are minimised and planned savings and new opportunities for income are	Karen Iveson	Cllr Lunn	Implement the strategic objectives set out in the MTFS – deliver investment programmes and savings	31-Mar- 2023			Covid has impacted severely on the Council's finances and capacity over the last year. The overarching MTFS objectives remain but the majority of savings have been pushed back to 23/24. Investment programmes are in place but spending has been delayed as a result of capacity diverted toward the Council's response to the pandemic.	
	income are delivered			Monitor the budget for 21/22 and set balanced budget for 22/23 in light of Covid and	31-Mar- 2021			The budget for 21/22 was approved by Council in February 2021. It includes provision for	

LGR.		Covid and LGR contingencies and takes account of the contractual risks highlighted in the MTFS which crystallised over 20/21. In year budget monitoring shows that Covid pressures continue but there has also been some upturn in planning income and improvement in investment returns. Investment programmes have also been delayed with some slipping into 22/23. The draft budget for 22/23 (Selby's last budget) was approved for consultation by the Executive in December 2021. Deferral of savings to 24/25 has been confirmed with reserves bridging the gap in the short-medium term. A Council Tax freeze for 22/23 is proposed.	
Update the MTFS in light of Covid impacts and delayed 'Spending Review' (incorporating the Fair Funding Review and any changes to Business Rates and Retention).	31 March 2022	The MTFS was updated and approved by Council in July 21. It incorporates covid impacts plus areas of additional investment. The spending review and review of business rates retention however continue to be delayed with expectations now for 23/24 or later.	